



COVID-19 Statement: We are open and here for you

As a key supplier for critical end-markets, DDM Novastar Inc. is considered an Essential business as defined by the state of Pennsylvania, and ***we are open for business.***

Our hours have not changed, and we will continue to process orders, provide spare parts, and be available for technical support.

DDM Novastar, Inc. is committed to the health and safety of our employees, our customers, and our supply-chain. We continue to follow the health guidelines related to the COVID-19 situation, and are acting in accordance with all Federal, State, and Local restrictions and directives. We will continue to take all precautions to avoid any unnecessary exposure for our employees, customers and suppliers. Their health and safety is of utmost importance to us, so we are temporarily taking the following precautionary steps in that direction, while continuing to provide you the best possible service:

- All travel to customer sites is canceled and/or postponed.
- There will be no factory visits by customers and/or suppliers.

It is our hope that business will continue with as minimal disruption as possible, and communications continue with email and phone. As a global company, we are especially sensitive to the difficulties in other countries and offer our understanding and support where possible.

Thank you to our loyal customer base and vendors. We look forward to serving your product and service needs as we work through this uncharted situation.

Please be safe, everyone!

Bob Voigt
President, DDM Novastar